**Deutsche Bank** 

# Deutsche Bank Secure Authenticator

How to Activate the DBSA Mobile App

Document Version: 2.0

# ACTIVATION OF DB SECURE AUTHENTICATOR (DBSA) MOBILE APP

The DB Secure Authenticator App (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB).

DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This user guide will provide instructions on how to activate a DB Secure Authenticator mobile app.

Download DB Secure Authenticator App via App Store



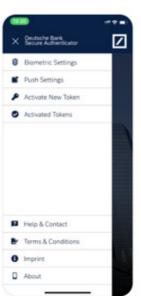
# **DB Secure Authenticator**

Deutsche Bank AG



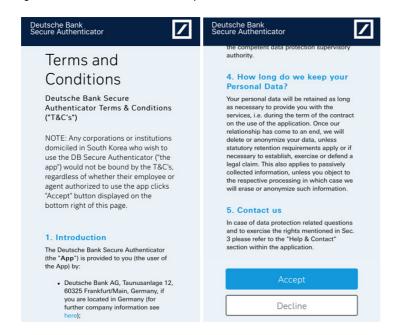






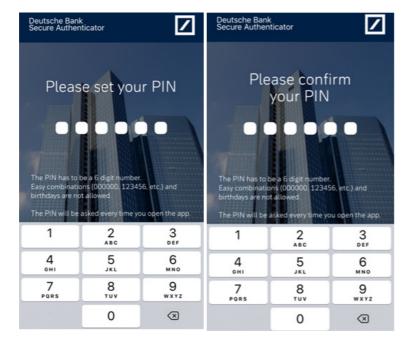
#### **Step 1: Terms and Conditions**

— After reviewing, scroll to bottom of screen to Accept/Decline



# **Step 2: Create PIN**

- Create six digit PIN
- Confirm PIN



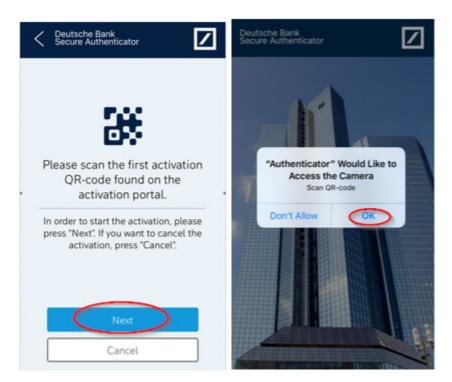
# **Step 3: Activate Device (1)**

- Click Activate Device— Click Via Scanning of QR-Code



# **Step 4: Activate Device (2)**

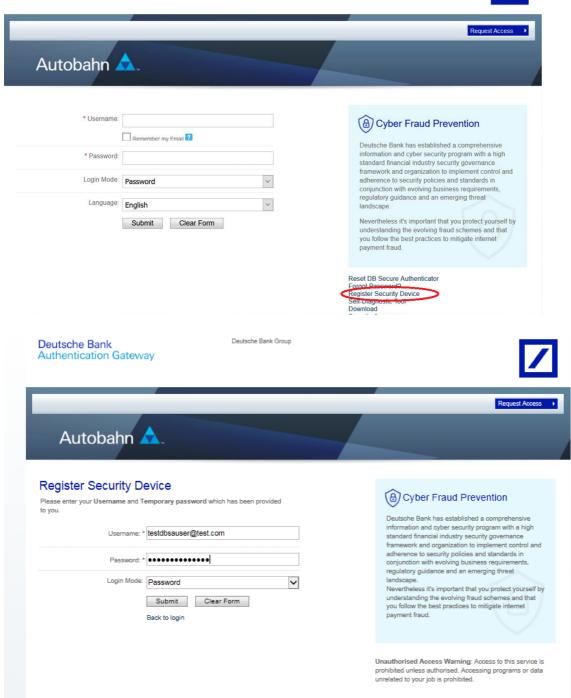
- Click NextClick OK to activate camera



#### **Step 5: First Login**

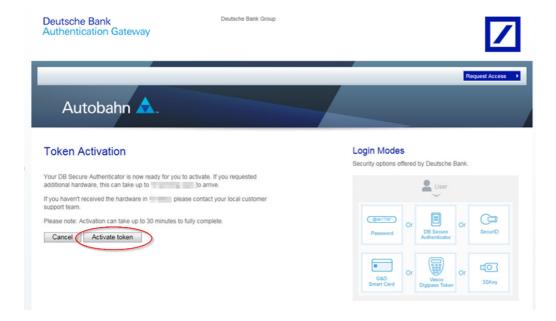
- Using a computer login to <a href="https://autobahn.db.com/login">https://autobahn.db.com/login</a>
  Click on "Register Security Device"
- Insert Username
- Select login mode Password
- Insert Initial Password (manually type password)
- Click Submit
- Deutsche Bank **Authentication Gateway**





## **Step 6: Activate Token**

— Click Activate token

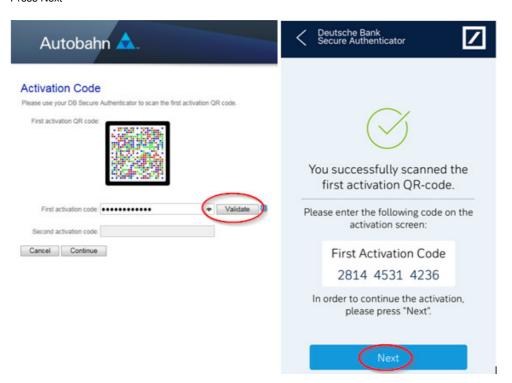


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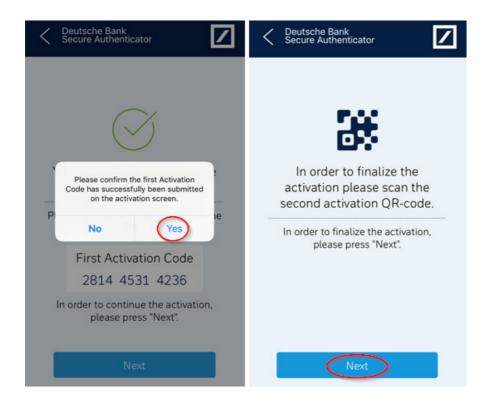
#### Step 7: Scan First QR-Code

- Using the DB Secure Authenticator, <u>scan</u> first QR-Code
  Insert first code into first activation code field
- Click Validate
- Press Next



#### Step 8: Confirm First QR-Code

- Click Yes to confirmPress Next to proceed



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#### **Step 9: Scan Second QR-Codes**

- Open email containing second QR-Code (sender: <a href="mailto:db-direct.alerts@db.com">db-direct.alerts@db.com</a>)
- Using the DB Secure Authenticator, scan QR-Code



## Dear User

You are in the process of activating your DB Secure Authenticator.

This is the second activation QR-code to complete the activation.



Please follow the steps below

- Please scan the code with your DB Secure Authenticator
  A 7 digit activation code will be generated on the token.

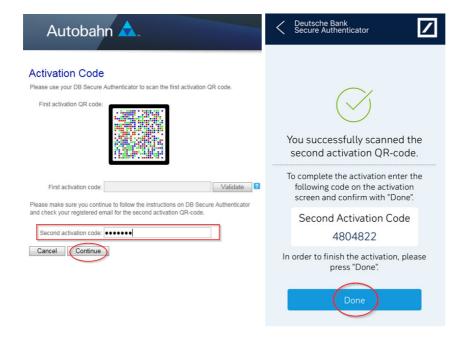
Please enter the same against 'Second activation code' field on your activation screen to proceed further.

#### Please note:

If your DB Secure Authenticator has timed-out/turned off by the time you receive this email,

DB Secure Authenticator will ask for the first QR-code again, once it is turned back on. In this case to complete the activation please:

- Scan the first QR-code again, which is still displayed on the activation screen
  Follow the instructions on the DB Secure Authenticator and scan the second QR-code from this mail
- Insert second code into second activation code field
- Click Continue
- Press Done

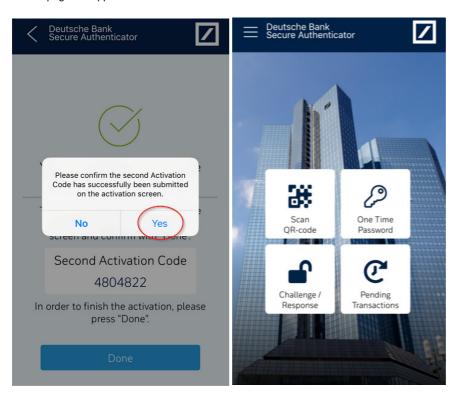


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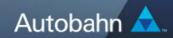
# Step 10: Confirm Second QR-Code

- Click Yes to confirm
- DBSA homepage will appear



# **Step 11: Completion**

- Click Complete
- Wait 30 minutes before logging in



After 30 minutes you can login using your new device.

Thank you for registering DB Secure Authenticator.



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#### Thanks for activating your DB Secure Authenticator!

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.

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